

Service provider interview topic guide

Below is the abbreviated topic guide that researchers used to conduct interviews with service providers.

1. Overview of service and role

Describe the service

Describe role within the service

2. Experience of service and role

Things that worked well

Things that worked less well

Things that could be improved

Adverse events identified

Things that helped/benefitted patients

Things that helped the patients less/benefit patients less well

Acceptability/ appropriateness of the service among staff and patients

Things liked among staff and patients

Things not liked among staff and patients

PROMPTS

Identifying eligible patients

Partnership working/communication between service(s)/ providers

Data sharing between outreach events and hepatology clinics

4. Barriers and facilitators to service

Patient facing model

Facilitators of the service

Barriers to the service

5. Factors to consider for future service development

Things that would support the service being rolled out more widely

Things that would need to be addressed/improved for the service to be rolled out